GreyDoor Privacy & Photo Permission Notice

Effective date: October 1, 2026

GreyDoor LLC respects your privacy. This notice explains how we handle information used by GreyDoor Events, Osti, and related GreyDoor services.

Information We Collect

We may collect information you provide while creating an account, purchasing a product, planning a party, inviting guests, using Osti, uploading content, or contacting us. This may include:

- Your name, email address, and account information
- Party and guest information
- RSVPs, schedules, lists, budgets, assignments, and planning details
- Messages and information shared with Osti
- Photos, videos, avatars, and other content you choose to upload
- Purchase and entitlement information
- Technical information needed to operate and secure the service

How We Use Information

We use information to:

- Provide and maintain GreyDoor services
- Create and manage parties, guest access, and purchased experiences
- Personalize Osti's planning assistance
- Process purchases and provide customer support
- Send service-related communications
- Protect our customers, services, and legal rights
- Improve the reliability and functionality of our products

We Do Not Sell Your Information

GreyDoor does not sell your personal information.

We do not provide your personal information, private party details, guest information, messages, or uploaded content to unrelated businesses for their own marketing.

We may provide limited information to service providers that help us operate GreyDoor, such as payment, hosting, email, database, security, analytics, and AI-service providers. They may use that information only as necessary to provide their services to GreyDoor, subject to their applicable agreements and privacy obligations.

We may also disclose information when legally required or reasonably necessary to prevent fraud, abuse, security threats, or harm.

Photos and Party Content

Photos, videos, avatars, and other party content are private to the applicable users and party participants unless a sharing feature is intentionally used.

Uploading a photo to GreyDoor does **not** automatically give GreyDoor permission to use it in advertising, social media, or other promotional materials.

Optional Marketing and Social-Media Permission

GreyDoor may use a photo or video for marketing or social-media purposes only when the appropriate person has separately selected an optional photo-permission checkbox.

The checkbox must be unchecked by default. Agreeing is optional and is not required to use GreyDoor, participate in a party, or access purchased services.

By checking the box, you give GreyDoor LLC permission to use the approved photo or video in GreyDoor marketing, advertising, websites, emails, and social-media accounts.

Your permission applies only to content you own or are authorized to approve. It does not provide permission for GreyDoor to use the recognizable image of another person who has not separately consented. A parent or legal guardian must provide permission for a minor.

Withdrawing Photo Permission

You may withdraw your marketing-photo permission at any time by:

- Unchecking the applicable photo-permission box in your GreyDoor account or party settings; or
- Contacting **information@greydoorevents.com**

After receiving your request, GreyDoor will stop using the content in new marketing and will make reasonable efforts to remove it from GreyDoor-controlled websites and social-media accounts.

Withdrawal cannot always remove content from materials already printed or distributed, archived copies, third-party reposts, cached pages, or marketing already published before permission was withdrawn. Withdrawal does not affect GreyDoor's use of the content before the withdrawal request was received.

Data Retention and Deletion

We retain information only as reasonably necessary to provide the service, maintain business and legal records, protect the security of the platform, and comply with applicable obligations.

Account holders may request access to, correction of, or deletion of their personal information by contacting us. Some records may be retained when required for security, transaction records, legal compliance, dispute resolution, or enforcement of agreements.

Data Security

GreyDoor uses reasonable administrative, technical, and organizational safeguards to protect personal information. No internet service or storage system can guarantee absolute security.

Contact GreyDoor

Questions, privacy requests, or requests to withdraw photo permission may be sent to:

GreyDoor LLC
1360 W. Maumee St. #106
Adrian, MI 49221
information@greydoorevents.com